



AIM

CENTRAL AREA VIRTUAL MEETING

WELCOME



STAN FRANKE

AIM Postal Co-Chair, Customer Relations Director (A)



Lisa Wurman
Industry Co-Chair
Periodicals



Steve Krejcik
Industry Co-Chair
First-Class Mail



Michelle Zalewski
Industry Co-Chair
Marketing Mail



Richard Gebbie
Industry Co-Chair
Marketing Mail



Stan Franke
Postal Co-Chair
Customer Relations Dir.



Virtual Central Area AIM Meeting

Wednesday, October 13, 2021

10:00 AM - 11:30 AM CT

10:00 - 10:05 Welcome

10:05 - 10:15 Central Area VP Opening Remarks

10:15 - 10:55 Service Standard Implementation

10:55 - 11:00 NPF Update

11:00 - 11:25 USPS Connect

11:30 Closing

Stan Franke

Customer Relations Director (A)

Eric Henry

Area Retail & Delivery Operations Central V.P. (A)

Robert Cintron

VP Logistics

Maureen Goodson

Executive Director - NPF

Jakki Krage Strako

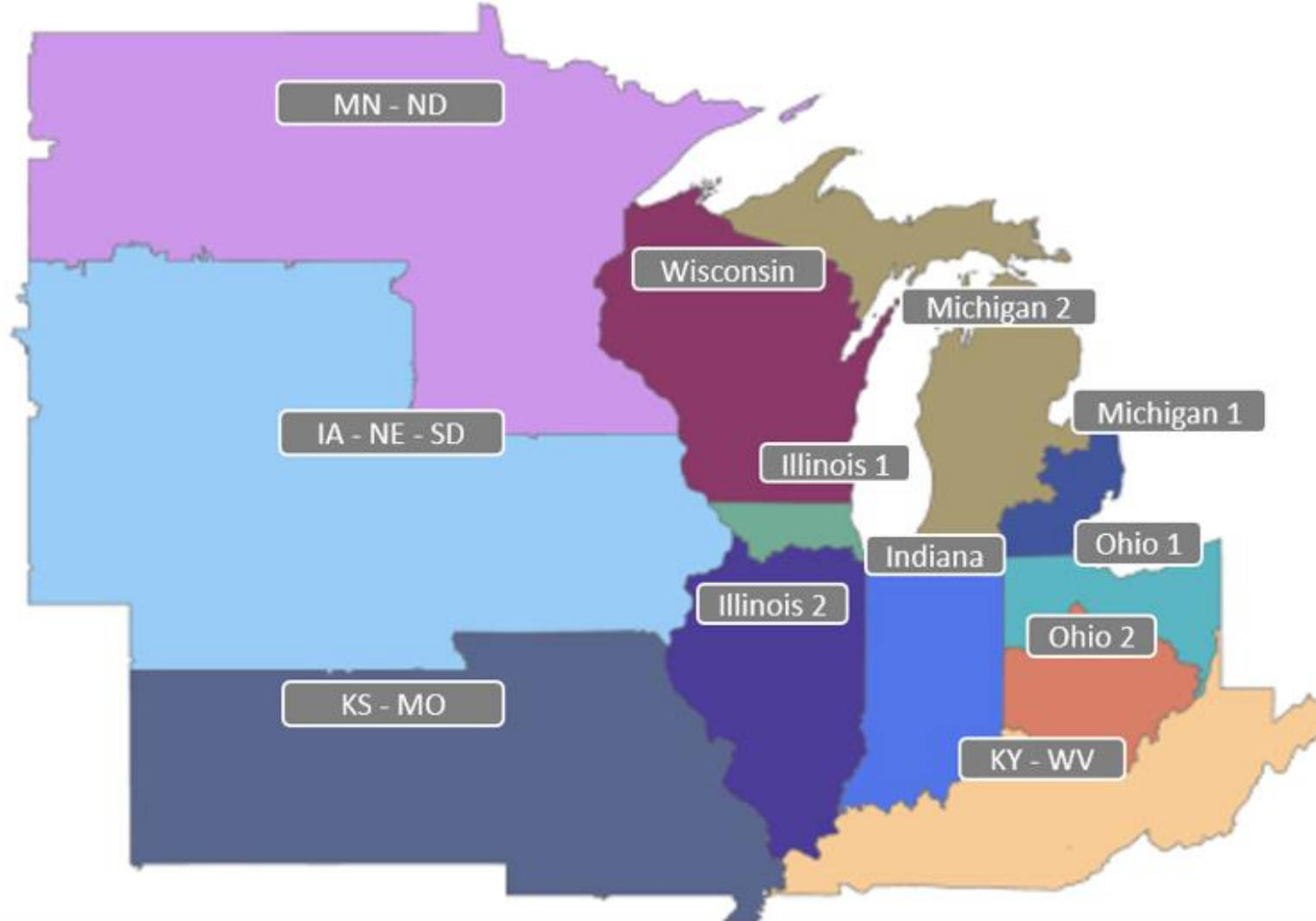
Chief Commerce & Business Solutions Officer & Executive VP

CENTRAL AREA RETAIL & DELIVERY OPENING REMARKS



ERIC HENRY

Area Retail & Delivery Operations Central V.P. (A)



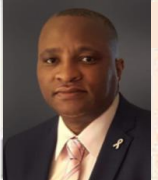
Tony Williams
 District Manager
 MN – ND
 550, 551, 553-567, 580-588



Mark Talbott
 District Manager
 IA – NE – SD
 500-516, 520-528, 570-577,
 680, 681, 683-693



Pam Dunaway
 District Manager
 KS-MO
 630, 631, 633-641, 644-648,
 650-658, 660-662, 664-679



Eddie Banner
 District Manager
 Wisconsin
 530-532, 534, 535, 537-549



Randy Stines
 District Manager
 Illinois 1
 600-603, 606-608, 610, 611



Tangelia Bush
 District Manager
 Illinois 2
 604, 605, 609, 612-620, 622-
 629



Rick Moreton
 District Manager
 Michigan 1
 480-485, 492



Diane Inghand
 District Manager
 Michigan 2
 486-491, 493-499



Susan Taylor
 District Manager
 Ohio 1
 434-436, 439-449, 458



Jean C. Lovejoy
 District Manager
 Ohio 2
 430-433, 437, 438, 450-457



Christi Johnson-Kennedy
 Indiana
 460-479



LeGretta Goodwin
 District Manager
 KY – WV
 247-268, 400-418, 420-427

SERVICE STANDARD IMPLEMENTATION



ROBERT CINTRON

VP Logistics

NPF UPDATE



MAUREEN GOODSON

Executive Director
NPF

USPS CONNECT



JAKKI KRAGE STRAKO

Chief Commerce & Business Solutions Officer and Executive V.P.

Watch for information for upcoming meetings

The presentation and the recording will be posted on PostalPro at:

postalpro.usps.com



THANK YOU!

Questions? Contact:
Lois.A.Pusateri@usps.gov